

# Police Station Visitors' Week

Nigeria Report 2011





# POLICE STATION VISITORS' WEEK (PSVW)

NIGERIA REPORT 2011

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The mission of CLEEN Foundation is to promote public safety, security and accessible justice through empirical research, legislative advocacy, demonstration programmes and publications in partnership with government and civil society.



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# Report of Results in Nigeria

## Summary

The fifth edition of Police Station Visitors' Week (PSVW) was conducted from 31st of October to 6th of November, 2011 in Nigeria. Eight hundred and fifty-four (854) visitors participated; 47.2 % of them were female (403) female. Two hundred and sixty-one (261) police stations in six police State Commands, namely: Akwa Ibom, FCT, Imo, Kano, Lagos, Rivers state, granted unfettered access to the visitors. These visitors were sent in groups or teams; each team was made up of a minimum of three persons. The team leader coordinated the visits, including writing narrative reports in line with the narrative report guidelines from Altus.

The PSVW promotes accountability and transparency. It also enhances accessibility of the police stations to the public as their interactions aid in finding a lasting solution to the relationship issue between the police and the public. The visit is a mechanism aimed to achieve community policing, building and fostering police-community interactions, and identifying good practices that can be shared and replicated by other police formations in the country and the region.

The 2011 PSVW was conducted like the previous four editions with the same kit designed by Altus. The kit compasses 20 questions addressing

the five categories of assessing the police stations and the services they render to the public. The categories are as follow:

- Community orientation
- Physical conditions
- Equal treatment of the public
- Transparency and accountability
- Detention conditions.

As part of coordinating the team’s visit to the police station, the leader of every team thereafter uploads the scores with the narrative report of their findings to Altus website specially designed for the purpose. He/she will then send the kits and the narrative report to the Altus representative's office which in Nigeria which is located within the CLEEN Foundation.

### **Why A Global Event?**

The PSVW is a global event because it takes place across the 5 continents with different police organisations and community members visiting their local police stations and making use of the same kits to score their local police stations on the same day. Twenty countries participated in this year’s visit. They included: Ghana, Liberia, Republic of Benin, Nigeria, Kenya, Uganda, Sierra Leone, Bangladesh, Nepal, Maldives, India, Argentina, Brazil, Bolivia, Chile, Mexico, Peru, USA, Russia, and Latvia.

The PSVW contributes to awareness raising on the part of the police of the need to be accountable to the members of their local communities. The PSVW aims to link local realities with global standards. Police institutions

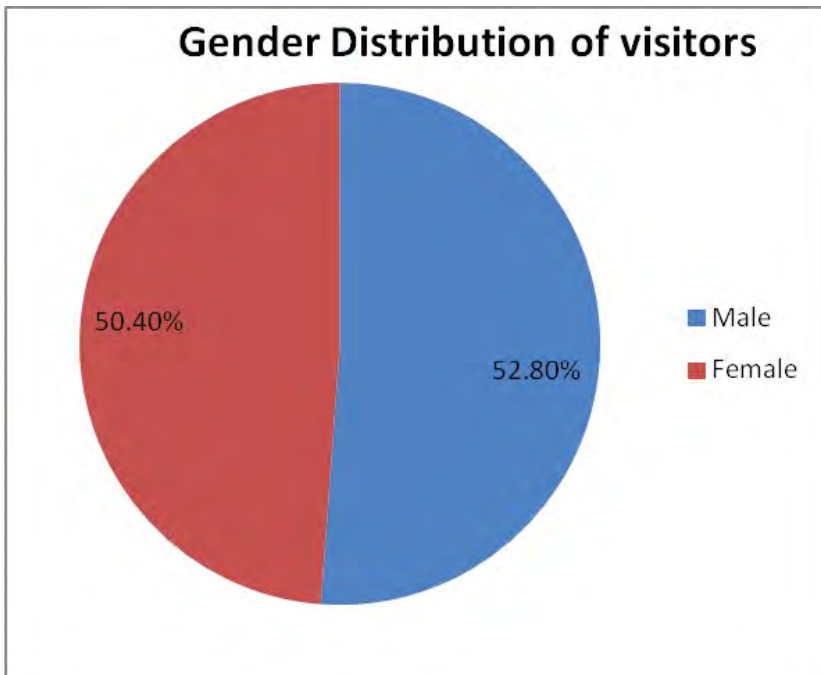
Continent	Number of Participating Police organisations	Number of Visitors
<b>Africa</b>	324	1045
<b>Asia</b>	239	2012
<b>Europe</b>	92	338
<b>North America</b>	53	198
<b>South America</b>	336	1162
<b>Total</b>	<b>1044</b>	<b>47550</b>

<b>Nigeria</b>		
<b>Akwa Ibom State Police Command</b>		
A Division	A bak	B Division
C Division	D Division	Eket
Essien Udim	Etim Ekpo	Etinan
Ibesikpo/Asutan	Ikono	Ikot Ekpene
Itu	Mkpat Enin	Nist Udium
Nsik Ibom	Oruk Anam	Ukanafun
Uruan	Uruk Afa	
<b>Federal Capital Territory Police Command</b>		
Abaji	Asokoro	Bwari
Central	Dutse Alhaji	Garki
Gwagwa	Gwagwalada	Gwarimpa
Jikwoyi	Karimo	Karshi
Karu	Kubwa	Kuje
Kwali	Lugbe	Life camp
Mpape	Maitama	National Assembly
Nyanya	Rubochi	Utako
Wuse	Wuye	Zuba
<b>Imo State Police Command</b>		
Afor-Oru	Agbala	Agbor Nguru
Amaigbo	Awo-Idemili	Dikenafai
Fire Service	Ihitte Uboma	Iho
Itu	Mmahu	Mgbidi
New Owerri	Nkwere	Nwaoreubi
Oguta	Okigwe	Okwele
Omuma	Otoko	Shell Camp
Umuelemai	Umuezeala	Umuagwo
Umuaka	Uratia	Umuguma
Umuna	Umuneke	Umundugba
Urualla		
<b>Kano State Police Command</b>		
Albasu	Gabasawa	R/Gado
Wudil	Z/Road	F/Hockey
Market	Gano	Kwali
G.Mallam	Bunkure	Sheka
Kiru	Dala	Kumbotso
S/Gari	Kura	Sumaila
Danbata	Kunchi	Makoda
R/Lemo	Bachirawa	Badawa
F/Centre	Jakara	Panshekara
Gaya	Kabo	Nassarawa

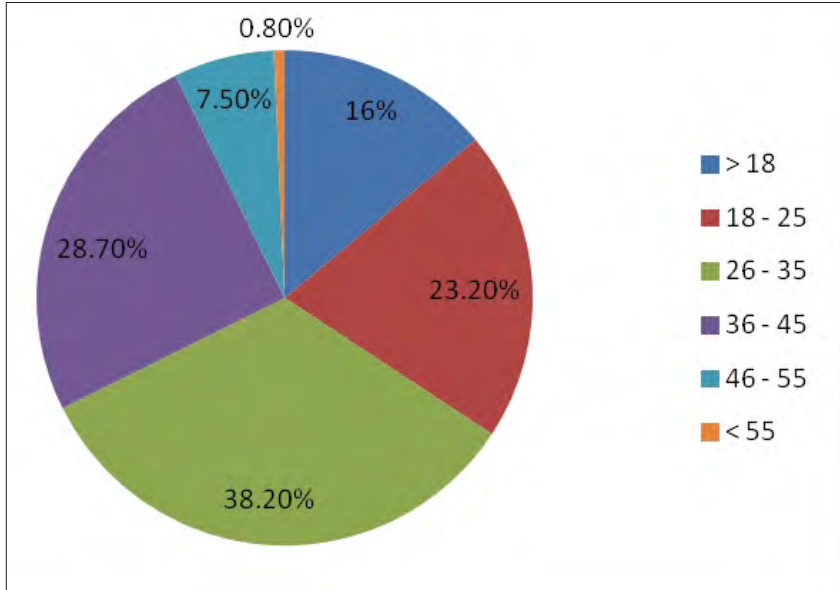
Bompai	Dakata	Fagge
Gwale	Kwakwachi	Tofa
Na'lbawa	Karaye	Rano (12&20)
Gezawa	Sharada	K/Kudu
Garko	D/Kudu	Manda wari
R/Zaki	Doguya	Hotoro
Takai + (Zango)	Ajingi	Madobi
Warawa	Bichi	Takai + (Zango)
Minjibir	T/Wada	D/Tofa
Ungogo	Bebeji	Bagwai
Rogo	K/Wambai	Kibiy a (12&20)
Gwarzo	K/Dangora	Tsanyawa
Mari ri	Shanono	
<b>Lagos State Police Command</b>		
Ajgunle	Ajao	Ajah
Alakuko	Adeniji Adele	Aswani
Alade	Alapere	Alausa
Alakara	Apapa	Alagbado
Anthony	Ago Okota	Ayobo
Akinpelu	Aguda	Agbowa
Abattoir	Amukoko	Akodo
Badagry	Bariga	Bode Thomas
Denton	Dopemu	Dolphin
Elemoro	Ejigbo	Epe
Ebute Ero	Elere	Festac
Gowon Estate	Ilupeju	Ikorodu
Ijora	Ijanikin	Ikoyi
Iponri	Isokoko	Ipaja
Imota	Ikotun	Itire
Ipokodo	Ikeja	Ilemba Hausa
Iju	Ijeshatedo	Idimu
Isheri	Ilasan	Igando
Ijede	Ilashamaja	Isolo
Ishashi	Ifako Gbagada	Isheri Oshun
Irede	Ibeshe	Igbologun
Ketu	Kirikiri	Langbasa
Lion Building	Layeni	Mushin
Maroko	Morogbo	Man Centre
Meiran	Makinde	Mosafejo
Ojokoro	Owode-Onirin	Onikan
Owutu	Ogudu	Okokomaiko

Orile	Ojodu	Ojo
Oworonsoki	Oko Oba	Ogombo
Onireke	Onipanu	Oke-Odo
Pen-Cinema	Seme	Shagamu Road
Shomolu	Sabo	Sa tellite
Shogunle	Surulere	Shasha
Trade Fair	Tolu	Trinity
Takwa Bay	Victoria Island	Yaba
<b>Rivers State Police Command</b>		
Abacha Road	Azikiwe	Choba
Elekahia	Elimgbo	Kala
Mile 3	Okporo	Trans Amadi
Woji		

### Social Demographic of the PSVW 2011



### Age Distribution of Visitors



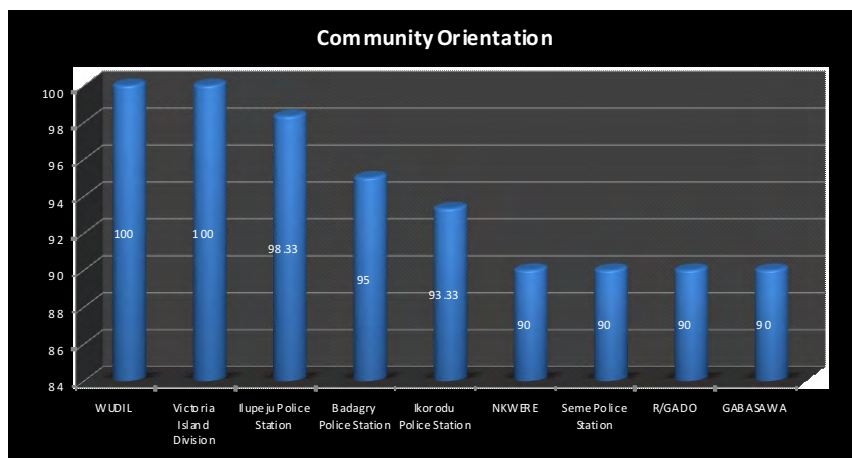
across the world have the same objective which is promotion of public safety and security of the citizens.

### The Assessment Indicators

The various police stations that participated were assessed using indicators that are fundamentals of what makes a good police station. The assessments of the top ten participating police stations in each indicator area are shown below.

**Community Orientation:** Every police station is expected to interact with the general public seeking assistance or wishing to report a crime in their vicinity. The ability of police stations to make community members feel comfortable during their visit will make them more willing to work with the police on crime prevention and also in giving out useful information to the police to enable them track down criminals in the community.

## Top 10 police stations in Nigeria

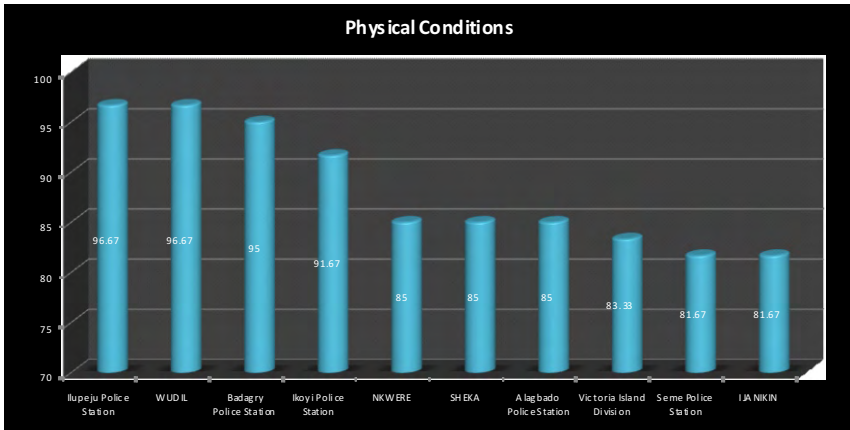


The top participating police stations on Community Orientation as shown in the chart above are:

1. Wudil and Victoria Island Police Station, Kano/Lagos (100%)
2. Ilupeju Police Station, Lagos (98.33%)
3. Badagry Police Station, Lagos (95%)

**Physical Conditions:** This comprises the facilities, spaces and equipment available in the police stations. The buildings of police stations are in varieties from big to small structures. However, the size of the buildings does not necessarily affect the orderliness and cleanliness of the station. The visitors' assessments therefore, were based on the physical condition of the structures of the stations. It is assumed that police personnel working in a disorganised and dirty police station exhibits hostility towards the general police.

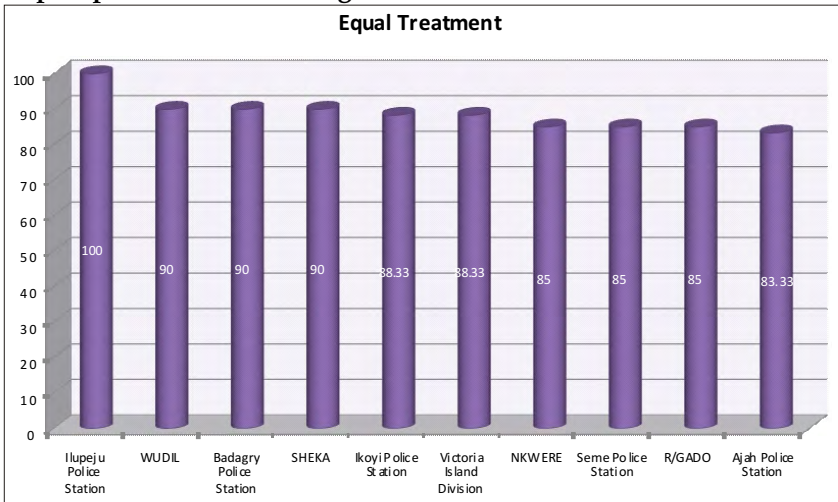
### Top 10 police stations in Nigeria



The top participating police stations in Nigeria on Physical Conditions as shown in the chart above are:

1. Ilupeju and Wudil Police Station, Lagos/Kano (96.67%)
2. Badagry Police Station, Lagos (95%)
3. Ikoyi Police Station, Lagos (91.67%)

### Top 10 police stations in Nigeria

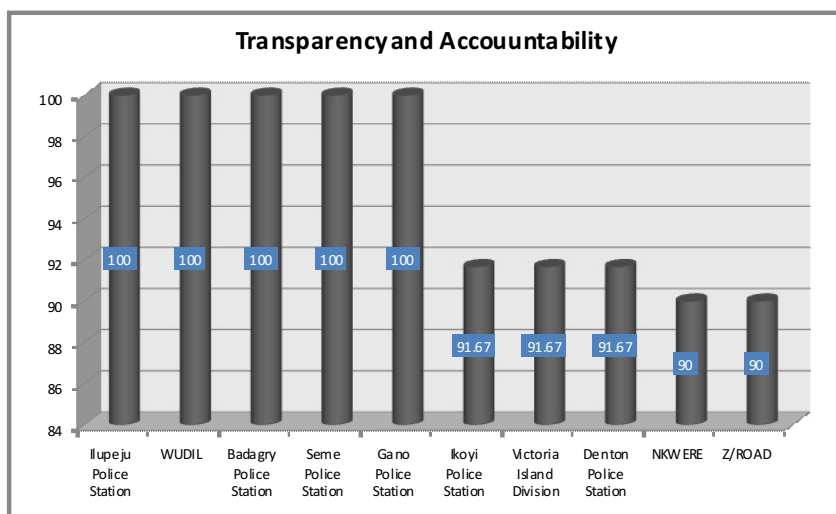


**Equal Treatment of the Public:** In treating the public, the police are expected to be sensitive in terms of gender, ethnicity, and religion and give equal treatment bearing all these in mind. Also allowance should be made for the less privileged publics by providing services such as translation services, braille services for the blind, etc.

The top participating police stations in Nigeria on Equal Treatment of the Public as shown in the chart above are:

1. Ilupeju Police Station, Lagos (100%)
2. Wudil, Badagry and Sheka Police Stations, Kano/Lagos (90%)
3. Ikoyi and Victoria Island Police Stations, Lagos (88.3%)

**Transparency and Accountability:** This comprises the ability of the public to easily obtain information on the measures of police performance in combating crime in the area of the police station. Providing means of easy identification of police officers in the police stations and providing clear information to the public on how to file complaint against police officers misbehavior while on duty and how to commend police officers who performed excellently in their duty. Also there should be information to inform the public about other civilian bodies where necessary.



The top participating police stations in Nigeria on Transparency and Accountability ratings as shown in the above chart are:

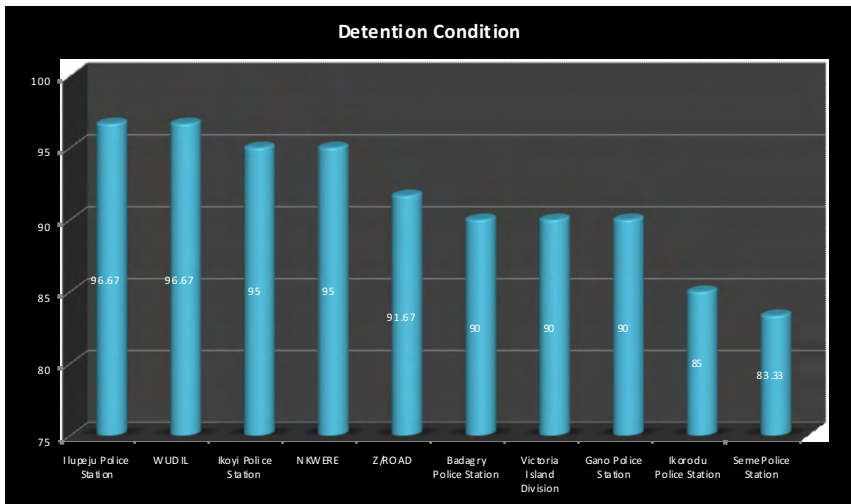
1. Ilupeju, Wudil, Badagry, Seme and Gano Police Stations, Lagos/Kano (100%)
2. Ikoyi, Victoria Island and Denton Police Stations, Lagos (91.7%)
3. Nkwere and Z/Road Police Stations, Imo/Kano (90%)

**Detention Conditions:** This comprises the ability of the police stations to inform relative or third party of one's arrest, access to a lawyer, a reasonable cell size (adequate lighting and ventilation, not overcrowded); equipment for rest (bed, mattress and blankets); accessible toilet under decent, clean conditions; provision of food to include one full meal everyday. Good police detention conditions in terms of hygiene and sanitation should equal with local standards. It is fundamental for everyone including detainees to have a clean, well lit and livable condition.

The top participating police stations in Nigeria on Detention Conditions ratings as shown in the above chart are:

1. Ilupeju and Wudil Police Stations, Lagos/Kano (96.67%)
2. Ikoyi and Nkwere Police Stations, Lagos/Imo (95%)
3. Z/Road Police Stations, Kano (91.67%).

### Top 10 police stations in Nigeria



## Which Police Station Scored Highest?

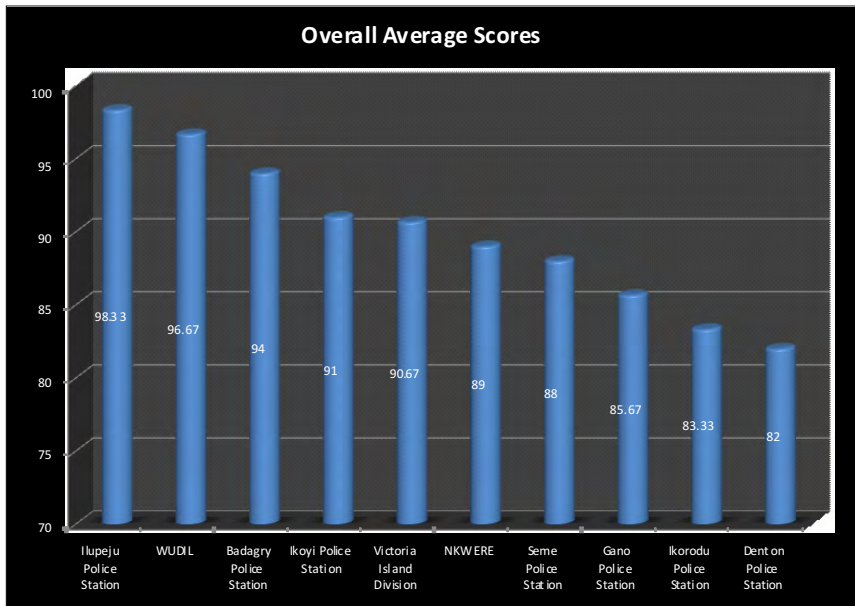
### Overall Assessment

Overall assessment of a good police station is as follows:

- A good police station is oriented to the community
- Remarkable police station present adequate physical conditions
- The station personnel have to know its public and treat them equally by providing trained staff and sources of information to attend to different community needs.
- Transparency and Accountability are two major aspects of a good police station
- A good police station respects detainees rights and provides good detention conditions

In view of the above assessment, the chart below shows the overall observation areas indicating the top 10 police stations in Nigeria.

- ❖ Ilupeju Police Station, Lagos (98.3%)
- ❖ Wudil Police Station, Kano (96.7%)
- ❖ Badagry Police Station, Lagos (94%)
- ❖ Ikoyi Police Station, Lagos (91%)
- ❖ Victoria Island Police Station, Lagos (90.87%)
- ❖ Nkwere Police Station, Lagos (89%)

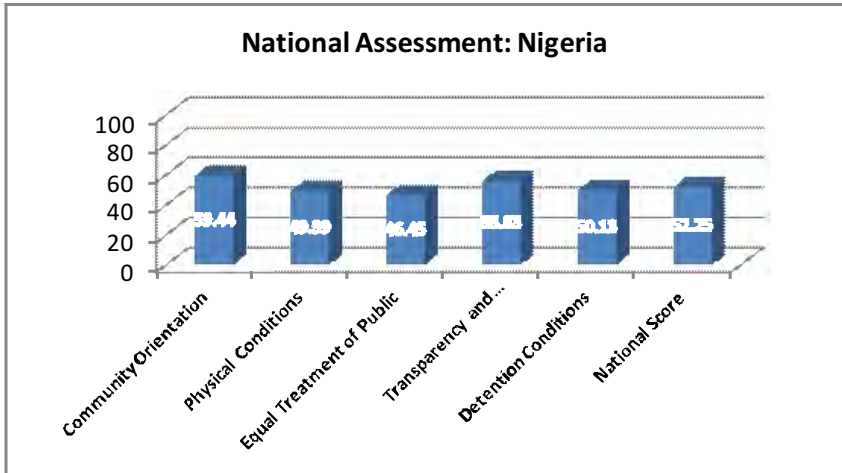


- ❖ Seme Police Station, Lagos (88%)
- ❖ Gano Police Station, Lagos (85.67%)
- ❖ Ikorodu Police Station, Lagos (83.33%)
- ❖ Denton Police Station, Lagos (82%)

Below is a table highlighting the performance of the six participating Police Commands:

State Command	Number of Police Stations	Number of Visitors	Community Orientation	Physical Conditions	Equal Treatment of Public	Transparency and Accountability	Detention Condition	Overall Assessment	Comment on Police Services
Akwa Ibom	21	62	59.6	50.08	47.18	55	49.03	52.18	Adequate
Federal Capital Territory	27	125	50.4	41.64	41.96	50.8	44.64	45.89	Inadequate
Imo	30	90	59.61	50.33	43.94	55.72	49.44	51.81	Inadequate
Kano	68	212	64.01	51.7	46.82	59.25	55.12	55.38	Adequate
Lagos	105	335	59.61	50.48	48.34	55.7	49.64	52.76	Adequate
Rivers	10	30	62.17	49	47.5	56	47.67	52.47	Adequate

Below is the graph of the overall national average of Nigeria for the 2011 PSVW.



## **Appendix: Results Of Participating States**

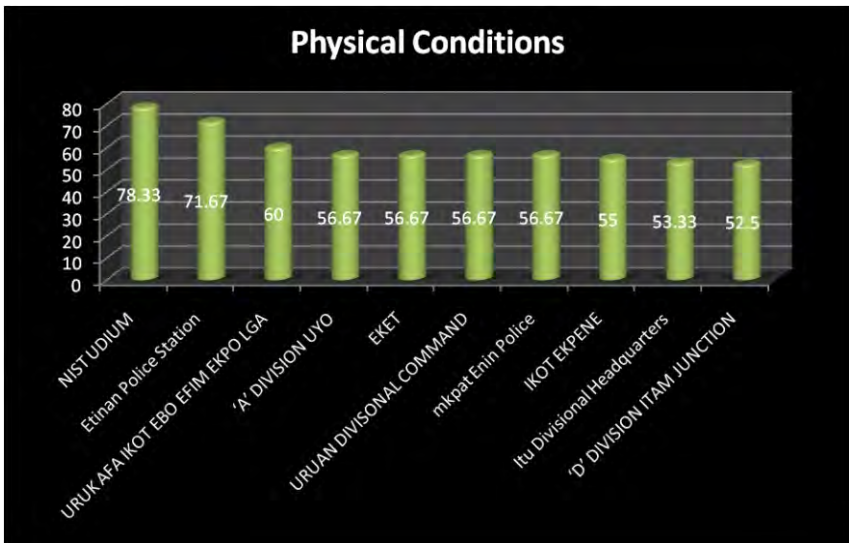
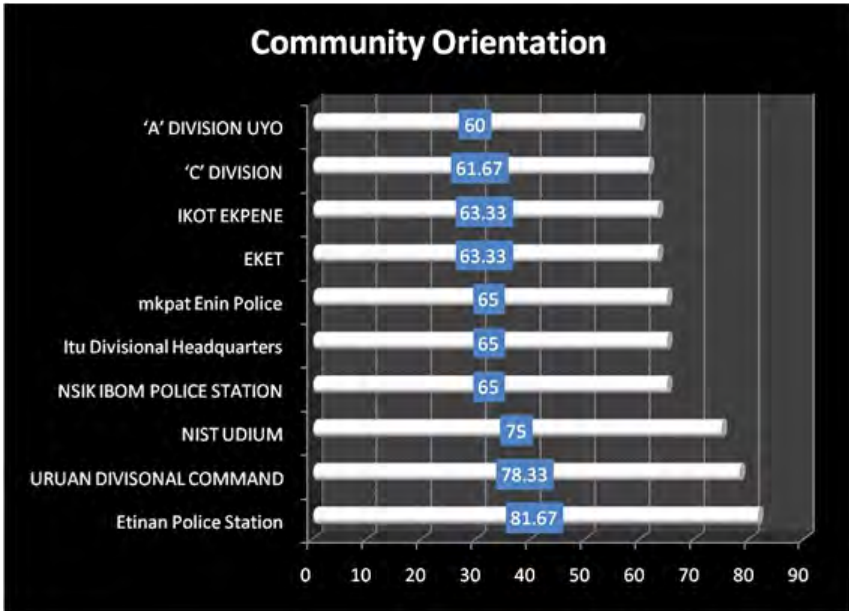
### **Result of Participating Police Stations in Akwa Ibom State Police Command**

Akwa Ibom State had sixty visitors that visited twenty police stations. The visitors were recruited from the University, and the local communities spread across the State. The top 3 of the 20 participating police stations in Akwa Ibom State were as follows:

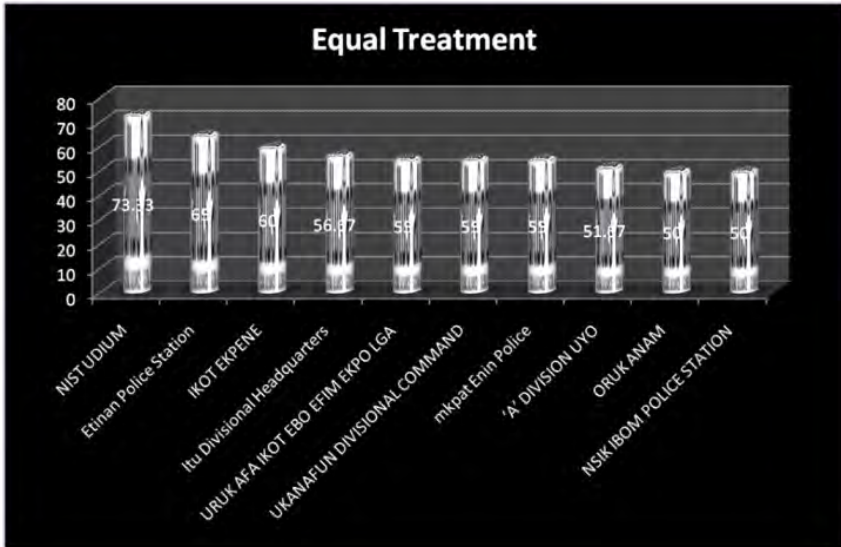
1. Nist Udium Police Station 74%
2. Etinan Police Station 72.67%
3. Ikot Ekpene Police Station 58.67%

The pictorial graphs showing the top ten police stations in Akwa Ibom State according to the areas of assessments are as follows overleaf:

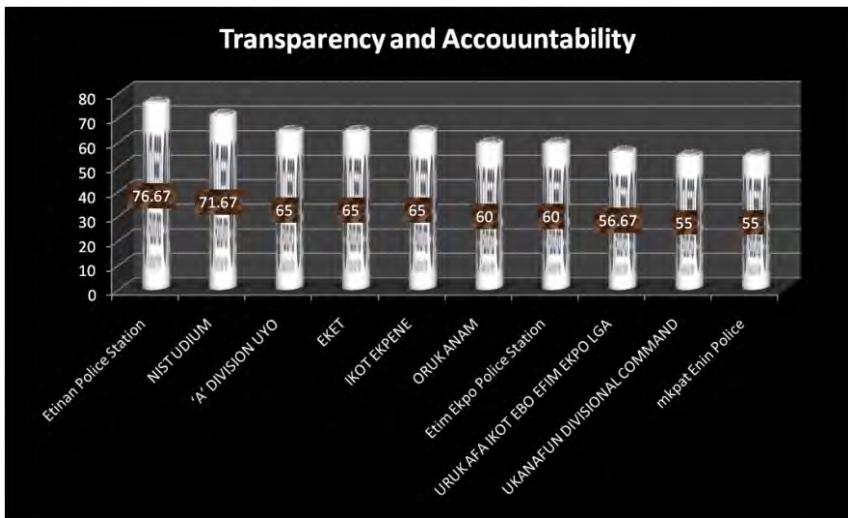
The top three police stations are Etinan 81.67%, Uruan and Nsit Udium 75%.



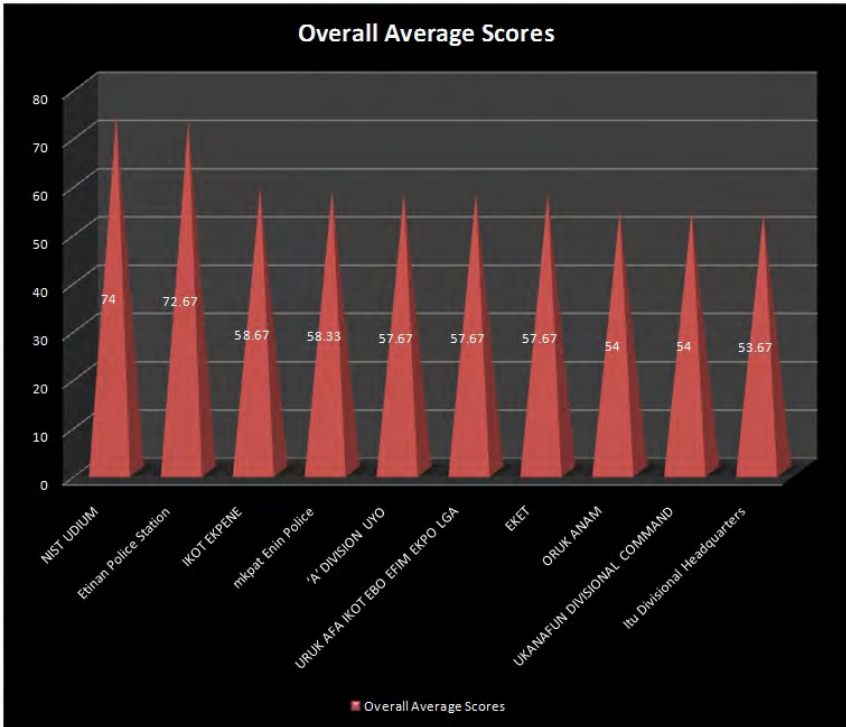
The top three police stations in terms of Physical Conditions are: Nist Udium 78.33%, Etinan 71.67% and Uruk Afa Ikot 60%.



Top 3 police stations are as follows: Nist Udiium 73.33%; Etinan 65% and Ikot Ekpene 60%.



Etinan Police Station emerged as the highest scored police station with 76.67%, while Nist Udiium Police Station scored 71.67% and 'A' Division Uyo came third with 65.0%.



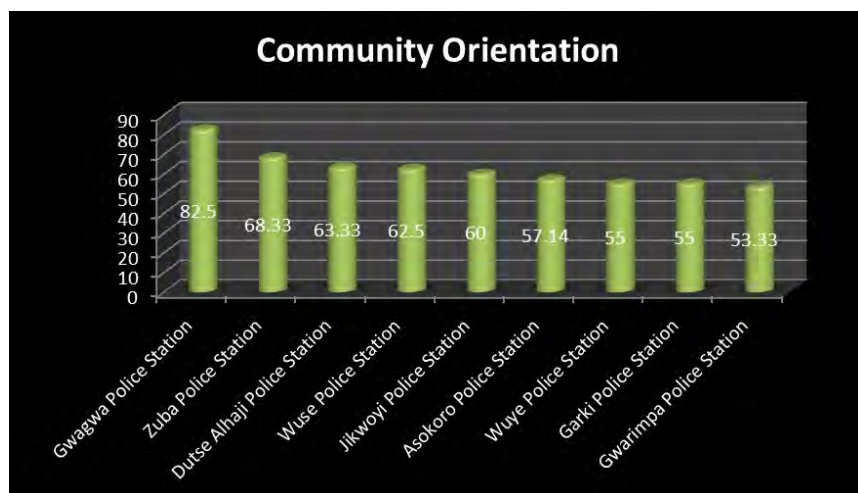
Drawing from the chart above, the following three police stations scored highest in the overall scores

- ❖ Nist Udium Police Station - 74%
- ❖ Etinan Police Station - 72.67%
- ❖ Ikot Ekpene Police Station - 58.67%.

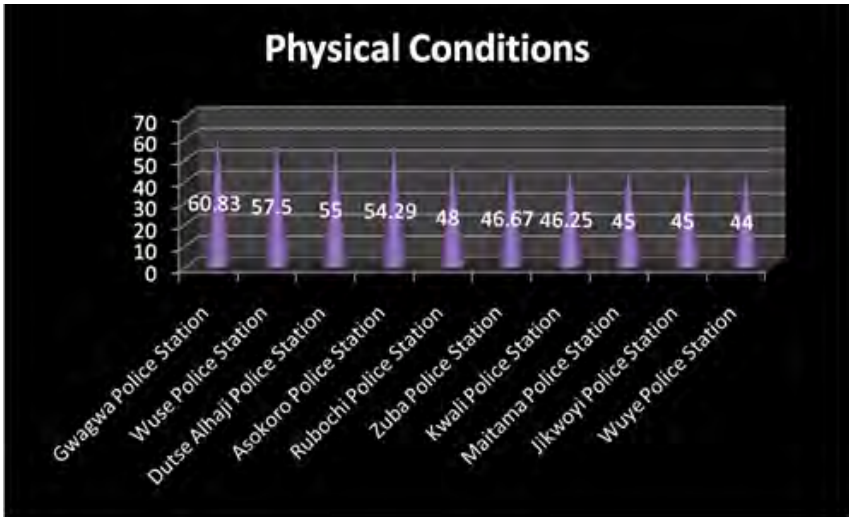
## Results of Participating Police Stations in the Federal Capital Territory, Abuja

In the Federal Capital Territory Abuja, eighty-one visitors visited twenty-seven police stations. Among the twenty police stations visited the three police stations that scored highest based on the assessment carried using these five indicator area categories (Community Orientation, Physical Conditions, Equal Treatment of the Public, Transparency and Accountability and Detention Conditions) by the visitors are:

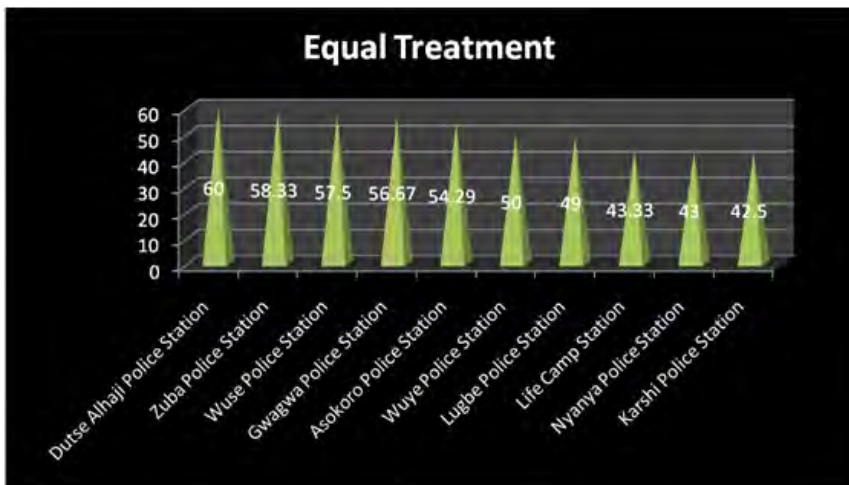
1. Gwagwa Police Station 68.33%
2. Zuba Police Station 61.33% and
3. Wuse Police Station 59.25%



In the above chart, Gwagwa Police Station emerged with the highest score of 82.5%, while Zuba Police Station has 68.33%, and Dutse 63.33%.



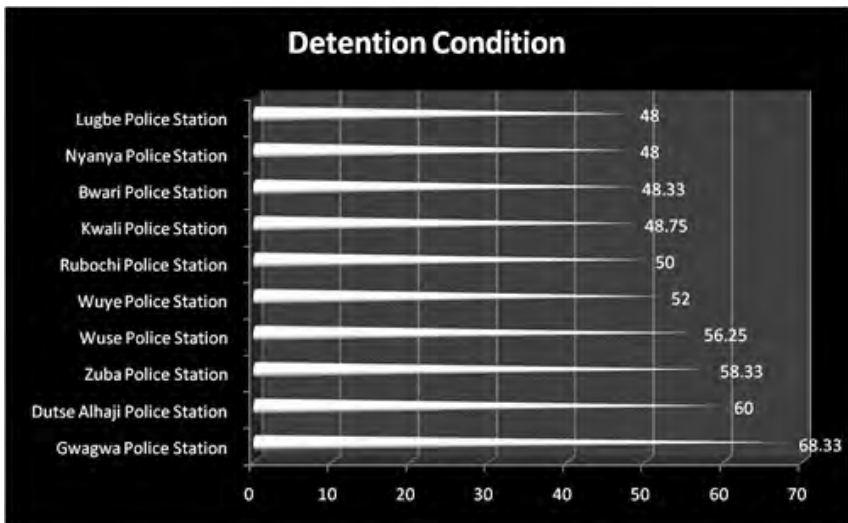
Gwagwa Police Station has 60.83% to emerge the highest scored in Physical Conditions. Wuse Police Station followed with 57.5% scores while Dutse Police Station scored 55.0%.



The visitors scored Dutse Police Station highest with 60.0% in Equal Treatment of the Public. Zuba Police Station scored 58.33% while Wuse scored 57.5%.

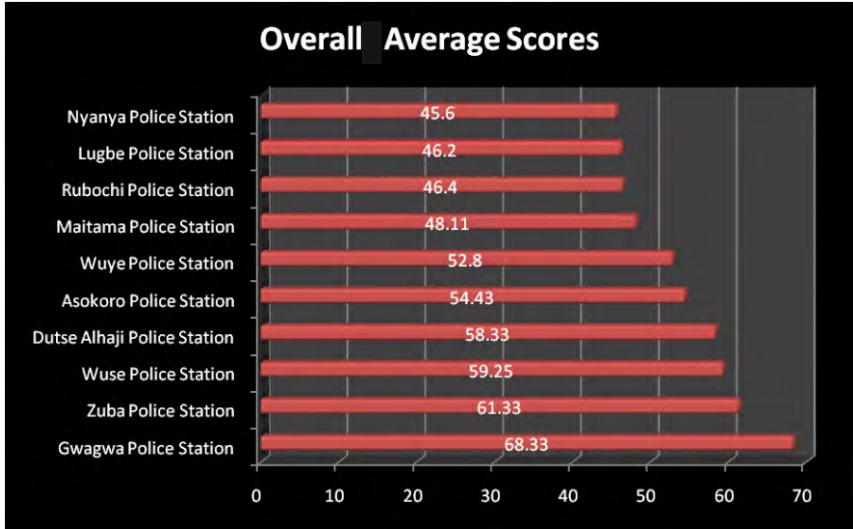


In Transparency and Accountability rating, Zuba Police Station scored highest with 75%, while Gwagwa Police Station followed with 73.33% and Wuye 63%



In Detention Conditions Gwagwa Police Station scored highest with

68.33%, followed by Dutse Alhaji Police Station with 60% and Zuba Police Station 58.33%.



Drawing from the above chart, the following three police stations scored highest in the overall scores

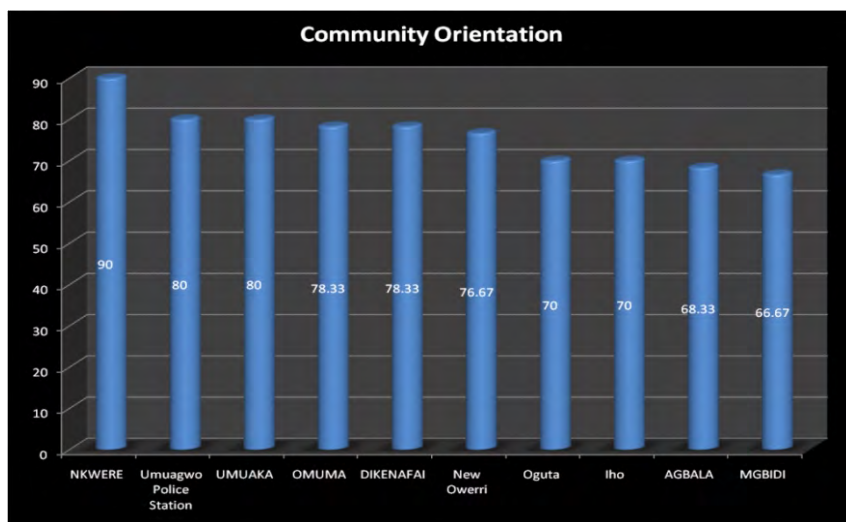
- ❖ Gwagwa Police Station - 68.33%
- ❖ Zuba Police Station - 61.33%
- ❖ Wuse Police Station - 59.25%.

## Result of the Participating Police Stations in Imo State Police Command

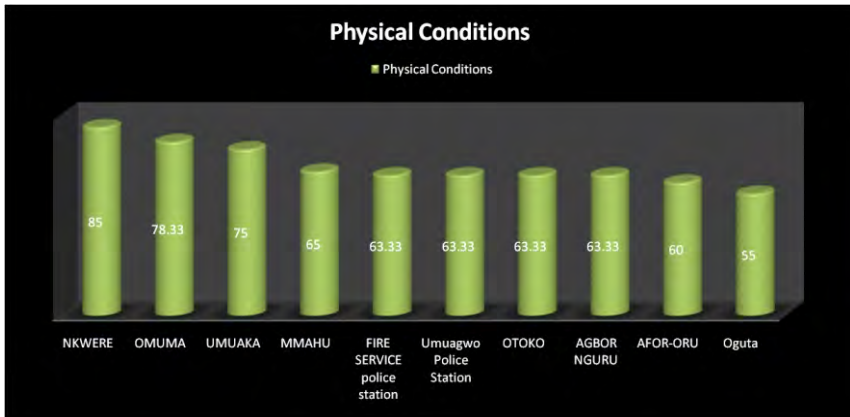
Imo State had ninety-three visitors who visited thirty-one police stations. These three police stations scored highest based on the assessment carried using these five indicator area categories (Community Orientation, Physical Conditions, Equal Treatment of the Public, Transparency and Accountability and Detention Conditions) by the visitors.

1. Nkwere Police Station 89%
2. Umuaka Police Station 79%
3. Dikenafai Police Station 65.67%

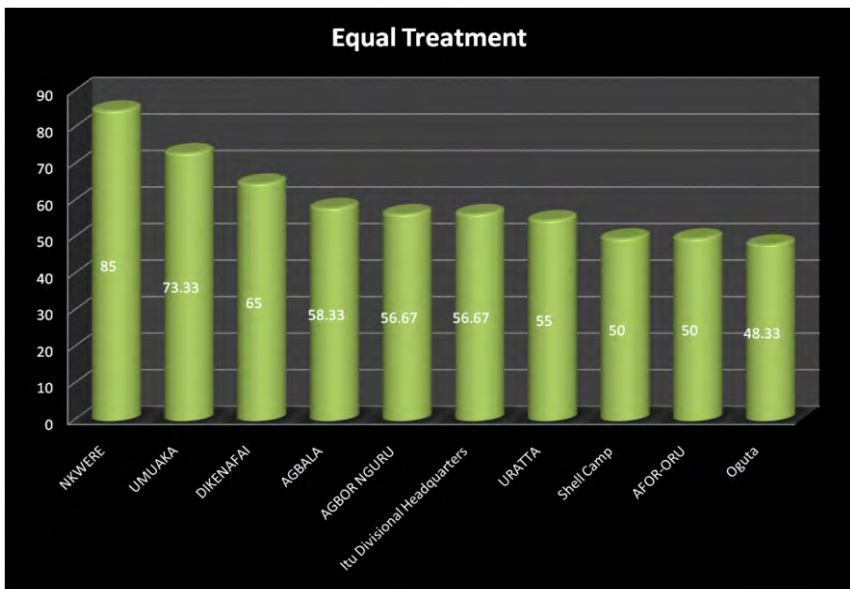
The five indicator areas were analysed separately to reveal the performance of ten outstanding police stations.



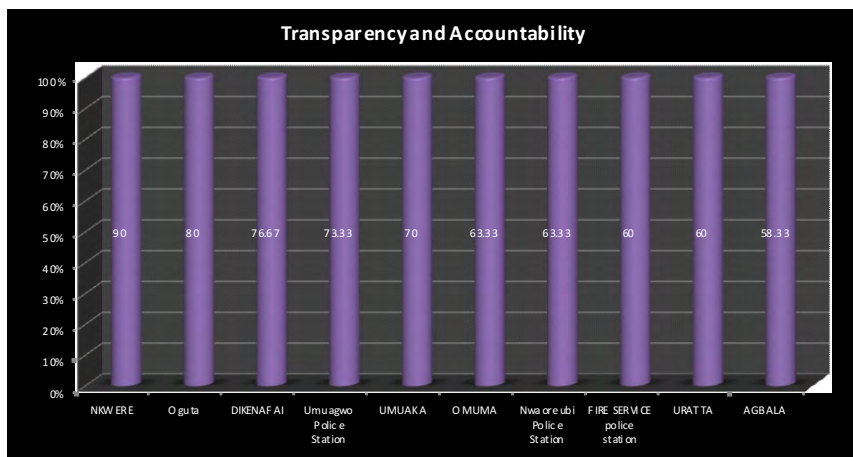
From the above the chart, Nkwere Police Station has the highest score with 90%, with Umuagwo and Umuaka Police Station following with 80% while Omuma and Dikenafai has 78.33%.



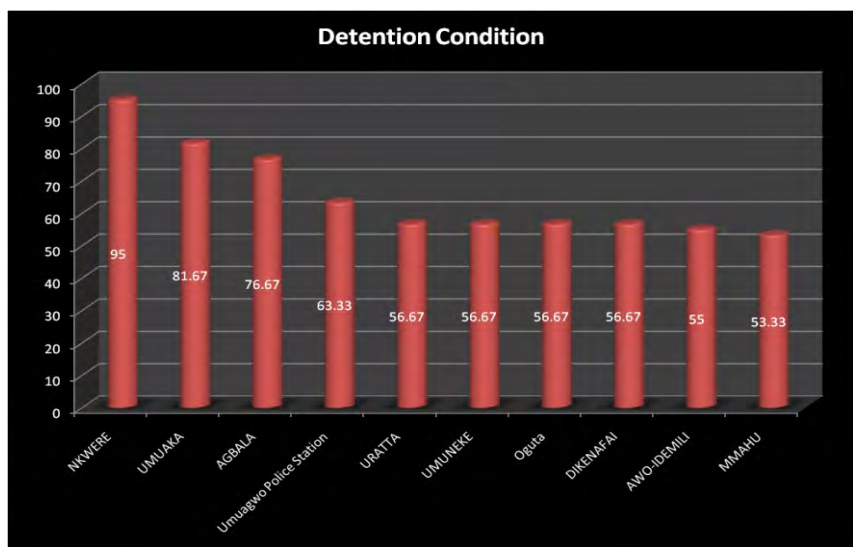
Nkwere Police Station scored 85% to emerge the highest in Physical Condition. Omuma Police Station followed with 78.33%, while Umuaka came third with 75%.



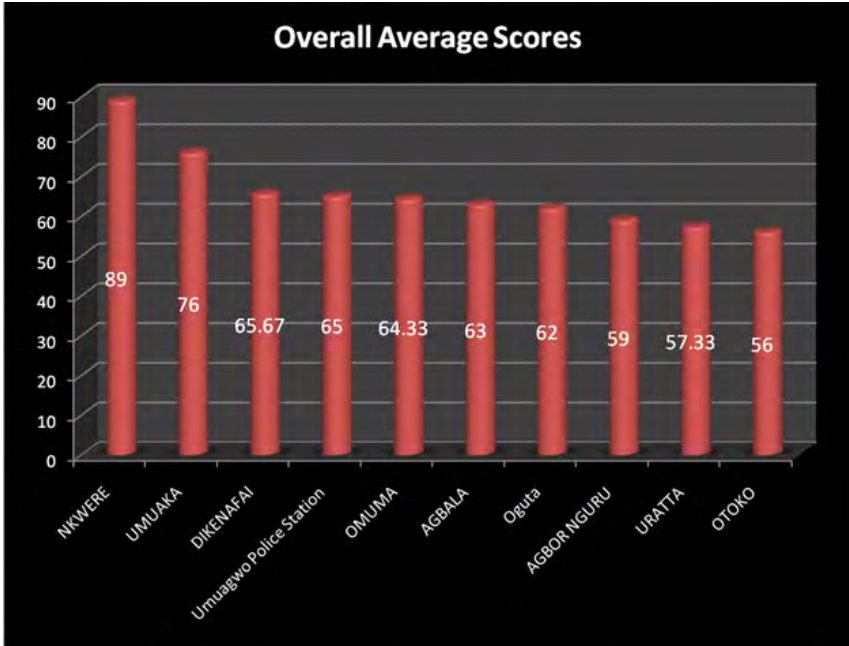
In Equal Treatment of the Public, Nkwere Police Station scored 85% to emerge with the highest score, while Umuaka Police Station followed with 73.33% and Dikenafai came third with 65%.



Nkwere Police Station scored 90% to emerge highest in Transparency and Accountability. Oguta Police Station followed with 80% scores while Dikenafai scored 76.67%.



Nkwere Police Station scored the highest with 95% while Umuaka followed with 81.67% and Agbala Police Station came third with 76.67%.



From the overall scores, the following three police stations emerged the top performers:

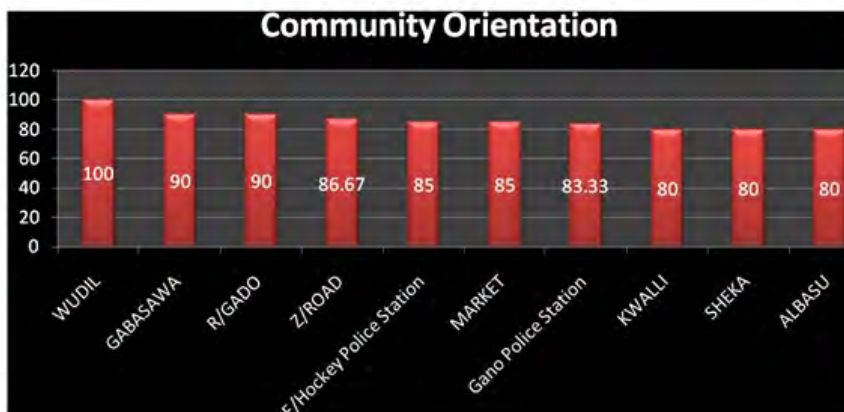
- ❖ Nkwere Police Station 89%
- ❖ Umuaka Police Station 76%
- ❖ Dikenafai Police Station 65.67%

## Result of Participating Police Stations in Kano State Police Command

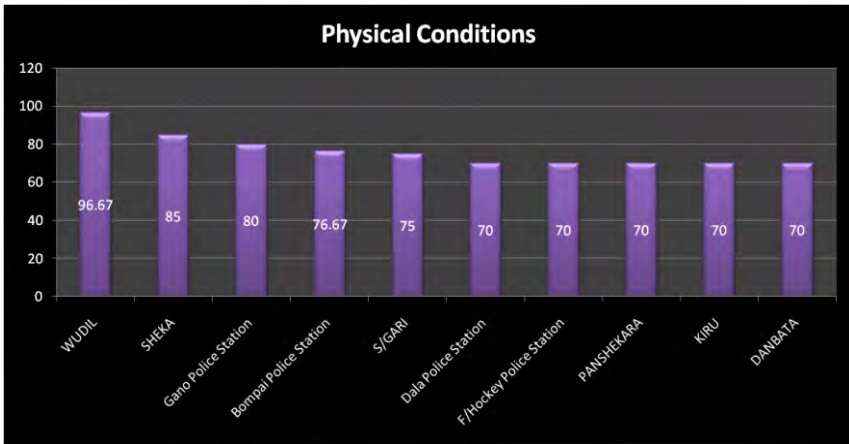
The visitors for Kano State were two hundred and four visiting sixty-eight police stations. Out of these police stations, three stations were outstanding in their performance based on the assessment carried using these five indicator area categories (Community Orientation, Physical Conditions, Equal Treatment of the Public, Transparency and Accountability and Detention Conditions) by the visitors.

1. Wudil Police Station 96.67%
2. Gano Police Station 85.67%
3. Sheka Police Station 82%

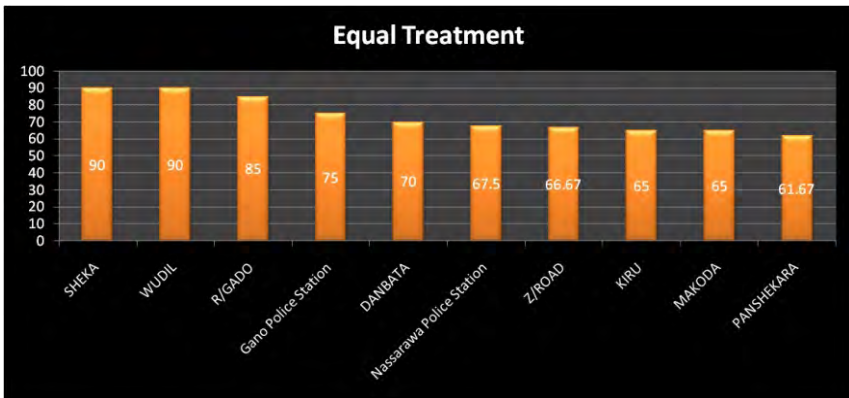
The five indicator areas were analysed separately to reveal the performance of ten outstanding police stations represented in the charts below.



The visitors scored Wudil Police Station 100% to emerge the highest scored in Community Orientation. Gabasawa and R/Gado Police Station followed with 90% while Z/Road came third with 86.67%.



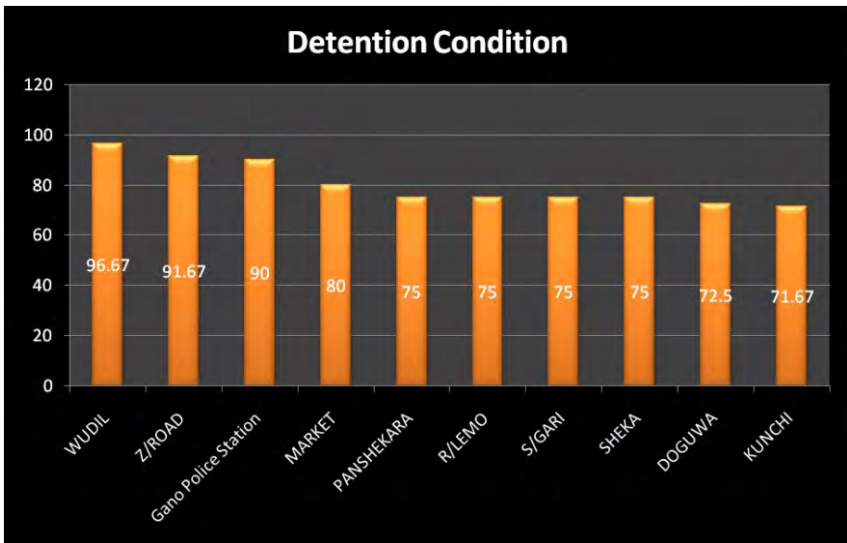
Wudil Police Station was scored 96.67% to emerge the highest scored, while Sheka Police Station followed with 85% and Gano Police Station came third with 80%.



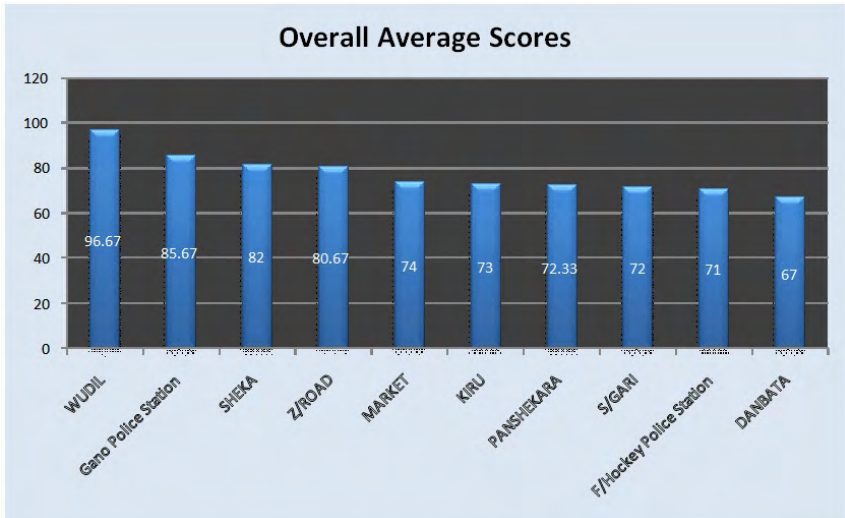
In Equal Treatment of the Public, Sheka and Wudil Police Stations were scored 90% to emerge the highest scored. R/Gado Police Station followed with 85% score while Gano Police came third with 75%.



Wudil and Gano Police Station got 100% scores to emerge as the highest scored in Transparency and Accountability. Z/Road Police Station scored 90% while F/Hockey Police Station came third with 85%.



Wudil Police Station has 96.67% emerging as the highest scored, while Z/Road followed with 91.67% and Gano Police Station came third with 90%.



Drawing from the overall scores above, the following three police stations scored highest:

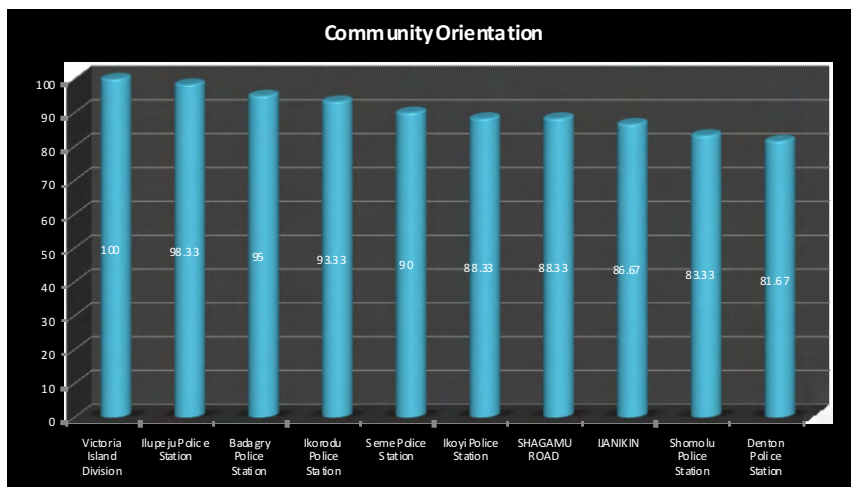
- ❖ Wudil Police Station 96.67%
- ❖ Gano Police Station 85.67%
- ❖ Sheka Police Station 82%

## Results of Participating Police Stations in Lagos State Police Command

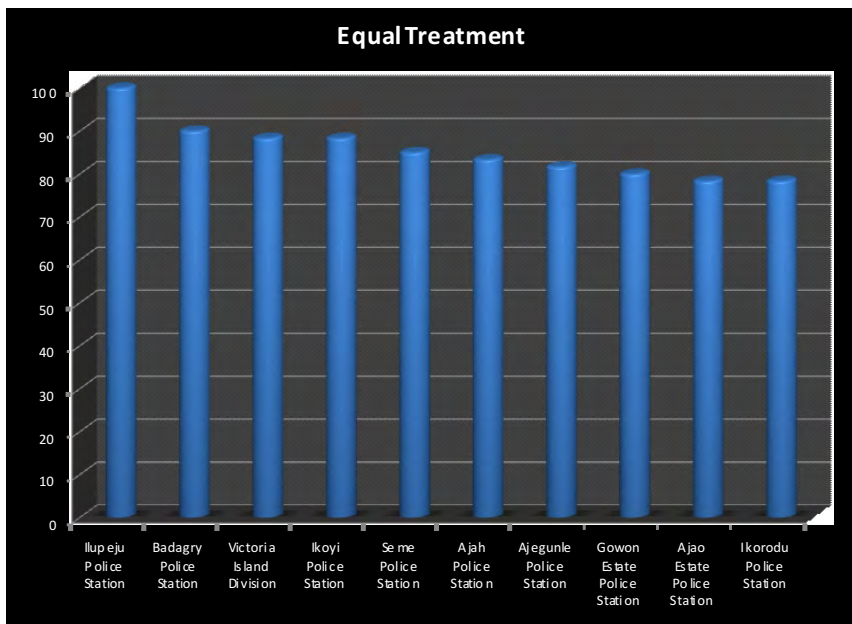
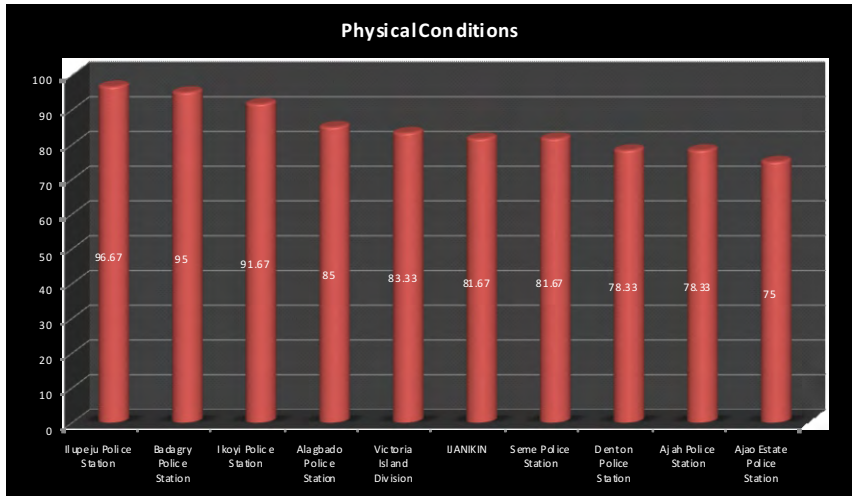
A total of three hundred and fifteen visitors participated and visited one hundred and five police stations. These three police stations scored highest based on the assessment carried out using these five indicator area categories (Community Orientation, Physical Conditions, Equal Treatment of the Public, Transparency and Accountability and Detention Conditions) by the visitors.

1. Ilupeju Police Station 98.33%
2. Badagry Police Station 94%
3. Ikoyi Police Station 91%

The five indicator areas were analysed separately to reveal the performance of ten outstanding police stations. The charts below represent the results.

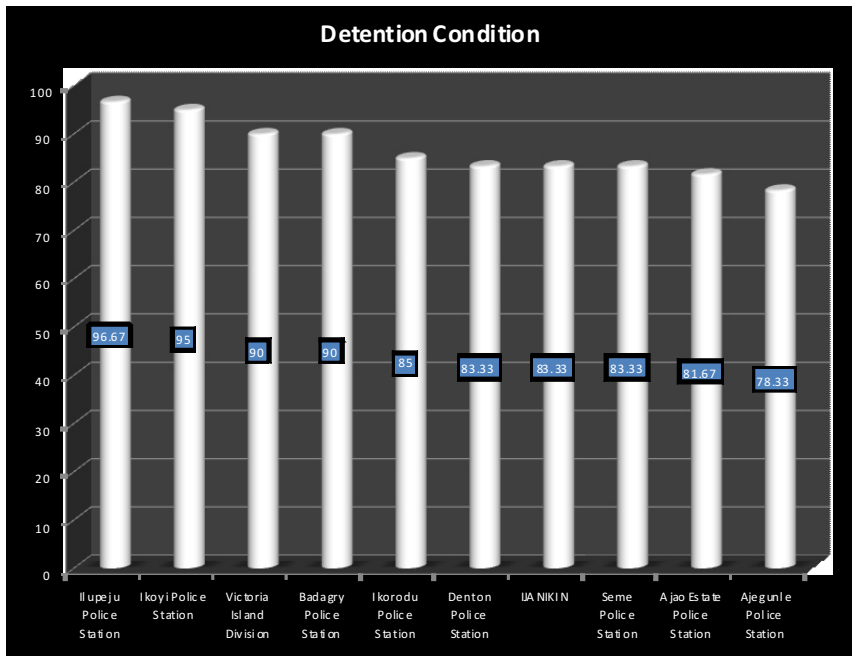


In Community Orientation, Victoria Island Police Station scored 100% to emerge as the highest scored, while Ilupeju Police Station followed with 98.33% and Badagry 95%.

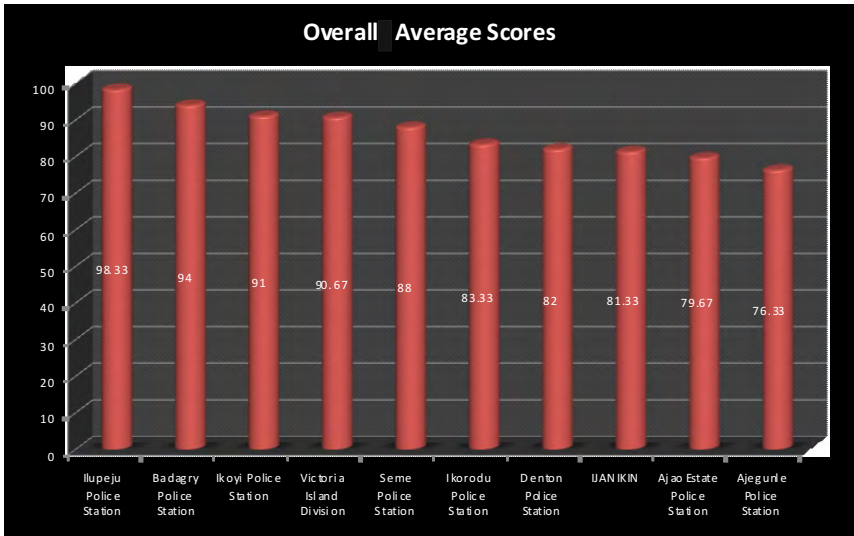


Ilupeju Police Station scored 100% to emerge the highest scored in Equal Treatment. Badagry Police Station scored 90% while Victoria Island and Ikoyi Police Station scored 88.33%.

Ilupeju, Badagry and Seme Police Stations scored highest with 100 scores while Victoria Island and Denton Police Stations scored 91.67% and Ikorodu Police Station scored 85%.



Ilupeju Police Station scored 96.67% to emerge highest scored in Detention Condition. Ikoyi Police Station scored 95% while Victoria Island and Badagry Police Stations scored 90%.



Drawing from the overall scores above, the following three police stations scored highest:

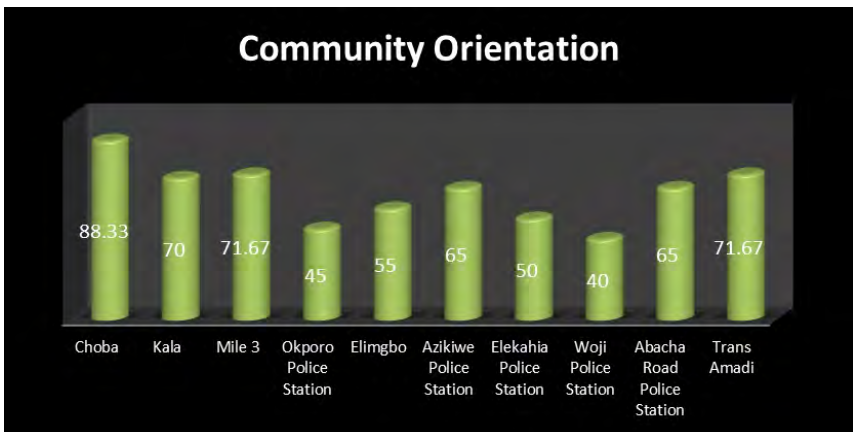
- ❖ Ilupeju Police Station 98.33%
- ❖ Badagry Police Station 94%
- ❖ Ikoyi Police Station 91%

## Results of Participating Police Stations in Rivers State Police Command

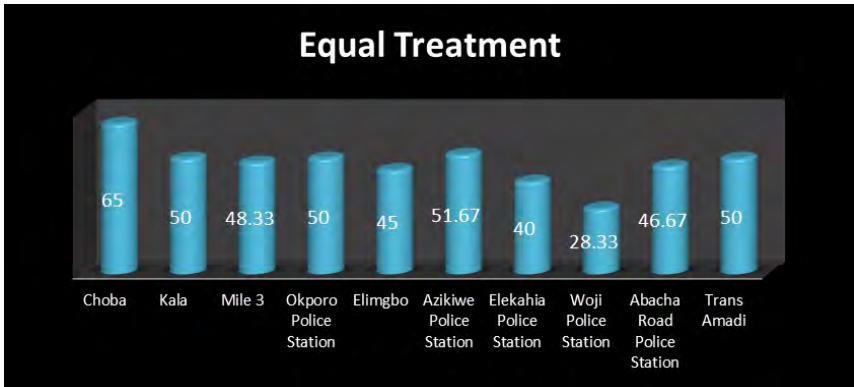
A total of thirty visitors participated and visited ten police stations. Three police stations scored highest based on the assessment carried out using five indicator area categories (Community Orientation, Physical Conditions, Equal Treatment of the Public, Transparency and Accountability and Detention Conditions) by the visitors.

1. Choba Police Station 66.67%
2. Kala Police Station 63.33%
3. Trans Amadi Police Station 61.33%

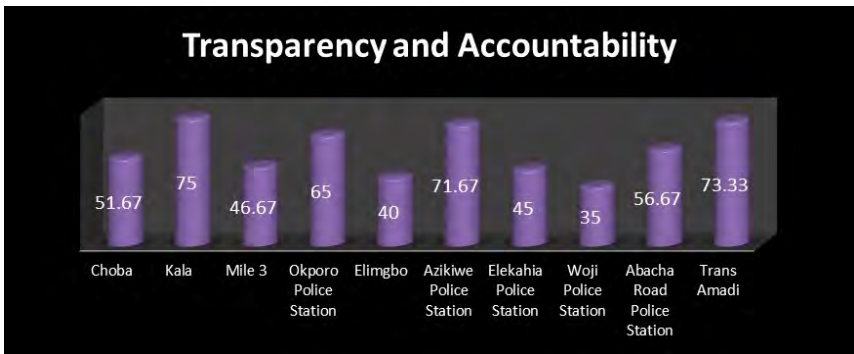
The five indicator areas were analysed separately to reveal the performance of all the police stations visited. The graphs below show this analysis.



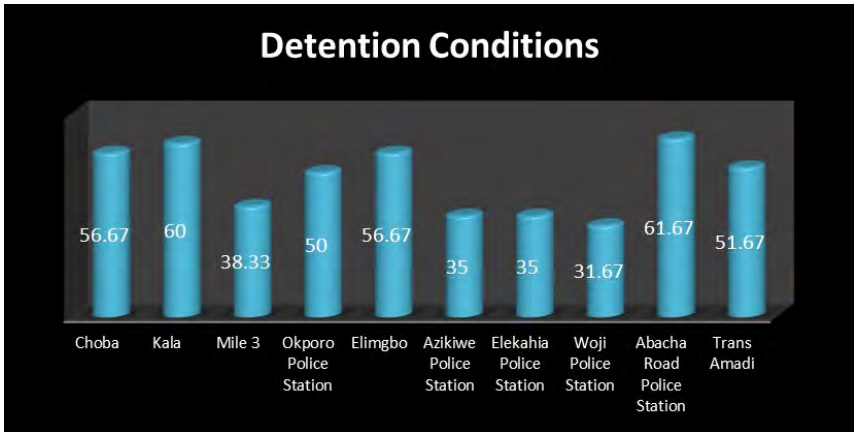
Choba Police Station emerged the highest scored in Physical Conditions with 71.67%. Kala and Abacha Road Police Stations scored 61.67% while Trans Amadi Police Station scored 60%.



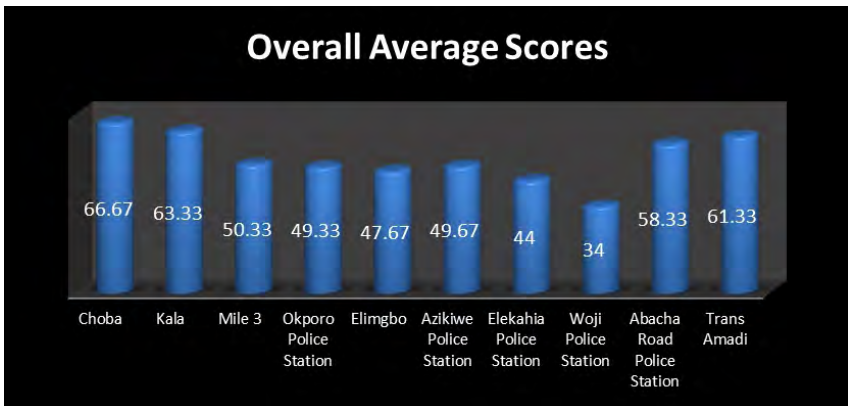
In Equal Treatment, Choba Police Station scored highest with 65%, followed by Azikiwe Police Station with 51.67% while Kala, Okporo and Trans Amadi Police Stations scored 50%.



In Transparency and Accountability, Kala Police Station emerged highest with 73.33%. Trans Amadi Police Station followed with 73.33% while Azikiwe Police Station scored 71.67%.



Abacha Road Police Station scored highest in Detention Conditions with 61.67%, with Kala Police Station following with 60% while Choba and Elimbo Police Stations scored 56.67%.



Drawing from the result above, the following three police stations scored highest:-

- ❖ Choba Police Station 66.67%
- ❖ Kala Police Station 63.33%
- ❖ Trans Amadi Police Station 61.33%

## **Good Practices Identified By The Visitors**

### **Ilupeju Police Station**

The team that visited Ilupeju Police Station in Lagos observed that the detention condition was impressive and also that there is map to locate the hot spots. Another good practice they observed in the police station is the training that DPO gives to his colleagues every Wednesday by 5pm to change and improve the orientation of the police. Again, the station has women counseling section and violence against women center. They also have specific collation of data in the DPO's office, and they are unbiased for gender, race, language, tribe, ethnicity.

### **Ijora Badia Police Station**

They have good community orientation in terms of their ability to listen to people's complaints. They also have suggestion box put in place for community members.

### **Victoria Island Police Station**

The visitors at Victoria Island observed the following practices good practices: prompt response to distress calls; functional human rights desk; the DPO provided a computer set for the police station; the police station has fliers with telephone contacts of the police officers working at the station in cases of emergency, also fliers on security tips that members of the public could browse through for the purpose of public enlightenment.

### **Rubochi Police Station**

Visitors at Rubochi described the policing measure there as community based policing; the officers organise a sensitisation visit from time to time especially to create security consciousness in the mind of the members of community.

### **Central Police Station**

At Central Police Station, visitors described the good practices there as transparent; good attitude to visitors, their willingness to help visitors locate the right office.

### **Ikoyi Police Station**

The visitors at Ikoyi Police Station in Lagos commended the station for the good community relations which they said is adequate.

## Police Station Visitors' Week

Nigeria Report 2011

### About Altus

Altus is an alliance of 6 nongovernmental organisations and academic centres in five continents, established in 2004 to promote safety and justice around the world from a multicultural perspective. These organisations are:

1. CLEEN Foundation, Lagos
2. Vera institute of Justice, New York
3. Institute for Development Communication, Chandigarh, India
4. INDEM Foundation, Moscow
5. Centre for Studies on Public Safety, Santiago, Chile
6. Centre for studies on Public Security and Citizenship, Rio De Janeiro, Brazil

One of the core areas of Altus's work is Police Accountability and since 2006 Altus Global Alliance has been carrying out the Altus Police Station Visitors' Week in different countries across the 5 continents. Together, these organisations offer a greater capacity to work across matters on issues of safety and justice and a larger role for the civil society in advancing justice from a multicultural perspective.